# **Zora Moore**

# **Designer & Researcher**

# **Work Experience**

# Qualcomm Inc. // UX Design & Research Intern

May 2019 - August 2019

- Worked with senior director and led two exploratory user studies on AR tech and its use cases for the everyday user
- Presented findings to Qualcomm's XR department leadership, senior product managers, and senior engineers to influence the direction of AR technology development

### **UMD, iSchool** // Prospective Student Liason

February 2019 - Current

- Currently working with hundreds of prospective students answering their program specific questions
- Created and implemented a summer outreach plan to communicate important program information to incoming students

# **Qualcomm Inc,** // Legal Apps Experience Intern

June 2018 - August 2018

- Led user testing throughout the redesign of two company wide applications used by 30,000+ employees
- Conducted an initial heuristics analysis (using Nielsen's 10 principles) of a software tool used widely by Qualcomm's internal developers

# Gap Inc. // Information Security Intern

June 2017 - August 2017

- Used agile to manage the development and implementation of a Slackbot, improving the incident reporting process for Gap developers
- Redefined Gap's security standards through a new info security training guide and risk management program

# KPMG // Corporate Management Intern

June 2016 - August 2016

 Conducted SOX (Sarbanes-Oxley) Testing for two KPMG clients to ensure that all systems were up to standard

#### NIST // Summer Research Fellow

May 2015 - August 2015

- Conducted research on security access control methods and tested NIST's access control system
- Developed and implemented features to enhance its performance

#### **Honororable Mentions**

GEM Full Academic Fellow • May 2018

Hampton University Scholar Athlete • 2014 - 2018

MLT Program Fellow • June 2016 - December 2017

Google Hack-a-Thon 2nd Place • October 2014

zoramoore.com zora.olivia54@gmail.com 908 246 8902

#### Education

## University of Maryland

August 2018 - May 2020

M.S. in Human-Computer Interaction | GPA 3.90

See projects at zoramoore.com

## **Hampton University**

August 2014 - May 2018

B.S. in Computer Information Systems | GPA 3.63

#### Skills

#### **UX Methods**

Affinity Diagraming User Research Diary Study Contextual Inquiry Prototyping Wireframing Usability Testing

#### **Project Management**

Agile + Scrum SDLC Iira

#### **Programming**

HTML + CSS JavaScript Java

#### **Tools**

Sketch Adobe CC InVision Studio Principle

### Leadership

Women in Computing
President • 2017 - 2018

Hampton Women's Golf Team Captain • 2017 - 2018

Upsilon Pi Epsilon Honor Society

President • 2017 - 2018